



Challenges

- ❑ Implementation of common handling process
- ❑ Had to define complete and aligned processes for cargo preparation and documentation preparation and implement mapping process to remove barriers
- ❑ Physical separation of inbound shipments and outbound shipments resulted in a logistical minefield

Executive Summary

- ❑ Company handles some 200,000 freight and international cargo shipments for over 100,000 tons
- ❑ Needed to improve quality and reduce cargo hub transit time and cost per ton handled

Results

- ❑ Drastically reduced handling costs
- ❑ Significant effect upon quality and rework costs
- ❑ Physical reorganization of workspace had a significant impact upon hub transit times and costs